

Waggin' Tails Resort Inc. Release Agreement

I, the undersigned client, have read and agreed to the terms and practices below participating in any/all activities being conducted by Waggin' Tails Resort - 2121 W. Altorfer Dr., Peoria IL. 61615 - including, but not limited to any risks on the person(pets) being released, from dangerous property owned, maintained, or controlled by them, from their potential liability without fault.

A.)

1. I certify that my pet is physically healthy. I have prepared for participation in practices and activities, and I have not been informed by any medical experts to not participate. I confirm there are no medical reasons or difficulties that prevent my pet from daycare, boarding, grooming or training services.

2. My pet has been cleared from their veterinarian within the last 30 days since an illness has occurred prior to services. Waggin' Tails Resort, Inc. reserves the right to remove or transport my pet if showing symptoms of illness, and will be immediately isolated regarding next steps available. I understand that I cannot bring my pet if symptoms of illness have occurred within 24 hours of said service. This precaution will be taken to protect all pets from contracting communicable illnesses or parasites and to decrease the risk of spreading illnesses.

3. All vaccinations provided by my veterinarian are current while under the care of Waggin' Tails Resort, Inc. Proof of Rabies, Dis-Temper/Parvo & Bordetella/kennel cough are required by the state of Illinois for admittance to the facility. If any of said vaccinations are expired, my pet will not be allowed to board or participate in daycare, grooming or training. If my pet received their vaccinations for the first time, I must wait seven days after administering to participate in activities provided in case of any medical concern. Waggin' Tails Resort, Inc. withholds all rights to your certificates and documentation from your veterinarian to continue with services, including exempt forms and past medical history.

4. My pet is flea and parasite free.

5. I hereby authorize the use of photos and/or information including veterinarian records and media; related to my pet's experience at this facility. I understand my pet may be used in publications including electronic, audio, visual, promotional literature, advertising, community presentations and/or similar ways provided. My consent is given as a public service without expectation of payment. I release this facility and their employees from any and all liability which may arise from the use of such new media stories, promotional materials, videos or photographic images. I hereby grant permission to this establishment to use my pet's name and images.

B.)

6. All dogs over seven months of age must be spayed or neutered to participate in any daycare services.

7. Waggin' Tails Resort, Inc. will perform a temperament test on all pets prior to introduction or any lost, de-sensitized behavior into our daycare program. Temperament testing allows close supervision by a trained attendant who assesses the dog slowly introducing them into a controlled, play environment. We use any information provided by myself, the client, then observed during testing to place my pet to their appropriate playgroup. Our experience and training will place your dog in the appropriate group based on temperament, energy level, age and behaviors. Waggin' Tails Resort, Inc. reserves the right to refuse playtime if any aggressive or possessive behavior towards a fellow dog or person. Here at Waggin' Tails Resort, Inc., we understand that, like people, dogs may have a rough day or do not play well with other dogs. If this behavior persists, we may remove your pet from the group for breaks or change your pets' arrangement that best suits when necessary to protect the health and well-being of your pet, others' pets, and/or staff while participating in our daycare program.

8. I understand and respect the scheduled office hours of Waggin' Tails Resort, Inc. My dog will be boarded overnight (standard boarding rates apply) if I am late to pick up my pet from services. This includes, if not limited to; any holiday hours, grooming services and/or limited, weekend hours.

9. Water is available at all times, however, my dog may not drink and/or still be parched after departure from services. Any changes in food and/or consumption quality may cause upset stomachs, diarrhea or illness. Increased rate of activity or introductions to new exposures may cause some of these issues.

C.)

10. I understand that while at Waggin Tails Resort, Inc., its staff takes careful precaution and practices diligence to avoid injury or illness to my pet, these risks do exist and that I am financially responsible for the associated veterinary care if my dog is injured or becomes ill as a result of services. I understand that much like allowing a child to attend daycare (School, contact sports etc.), risks of illness or injury are inherent and the associated medical costs are the responsibility of the parent, I, the client. I agree and understand that Waggin' Tails Resort, Inc. and its staff are not



liable for any incident or injury that may occur. Examples of potential illness or injury include, but are not limited to; bite wounds, lameness injury, sore muscles/joints, fatigue, tender or abraded paw-pads, intestinal parasites, oral papillomas, kennel cough or other infectious diseases. I understand the risk involved and that it will be my responsibility to care for my pet regarding veterinary care or charges. I understand and am encouraged to discuss any concerns I have with Waggin' Tails Resort, Inc.'s staff before signing said release.

11. Any behaviors deemed unacceptable such as dangerous or inappropriate behaviors, may result in dismissal of my pet's services by Waggin' Tails Resort, Inc.'s management. This includes, if not limited to; certain leash reactivity, lobby behaviors and/or interactions with other clientele and their pets while at the facility, potential flight risks and/or behaviors of unmanageable confinement and limiting to all bite and/or flight risks to project the safety and well-being of staff and other pets participating. I understand my dog may show reactive/protective behavior while on lead with its owner at Waggin' Tails Resort, Inc., and will take the appropriate steps to ensure others' safety is accounted for.

12. Daycare packages expire after one year of purchase. If my pet does not complete all passes after 365 days from date of purchase, all passes will be voided from your account. All packages are non-refundable. If, for any circumstance, my pet is dismissed from services due to behaviors listed, my package difference will be held liable to the account holder via ProPetware Services. Waggin' Tails Resort, Inc. reserves the right to withhold all refunds to service pricing, unless discussed otherwise due to circumstances beyond our staff's control.

13. Pets in new environments may change behaviors. Some examples are soiling, bad habits, new habits, or inconsistency of practices at home. Longer and/or coarse fur types may result in matting from activities. I understand Waggin' Tails Resort, Inc. may apply certain groom services that are necessary to day to day wear if they participate such as nail trimming, brush/blow-outs or baths either scheduled or at my expense for the safety of others or my pet.

By signing this form:

- A. You indicate your agreement with the terms and conditions hereof.
- B. You understand that even though your pet is regularly vaccinated, those vaccinations cannot completely guard against illness and disease and, because of that, there is a chance that your pet may contract a health condition or be exposed to insect pests while here for services. Waggin' Tails Resort, Inc. is not liable for such illness or conditions that may be contracted while participating.
- C. You acknowledge your pet has not been ill with any communicable condition in the last 30 days.
- D. You understand and acknowledge that Waggin' Tails Resort, Inc. accepts responsibility for the normal wear and tear damage that your pet may cause to business property, but agree that you are responsible for lost or damaged items, including but not limited to, damage or injury to other pets, staff, or themselves in our care.
- E. You agree that you have notified Waggin' Tails Resort, Inc.'s staff whether your pet has harmed, shown unacceptable behavior or threatening behaviors towards any person or other pets. You understand that Waggin' Tails Resort, Inc. will not be held responsible for injury or results that your pet may inflict upon others.
- F. In the event of illness or injury to your pet, you authorize Waggin' Tails Resort, Inc. to transport your pet to your veterinarian, if possible, or to the nearest/most suitable veterinarian deemed advisable by Waggin' Tails Resort, Inc. You agree to pay all veterinary care required or advised necessary, in the option of the treating veterinarian. Waggin' Tails Resort, Inc. will take every effort to contact you or emergency contacts if/when necessary. If you are unreachable within a timely manner, you authorize Waggin' Tails Resort, Inc. to use their best judgement deciding whether to proceed with any form of treatment recommended by the veterinarian you choose to pay for such care.

First Name of Client: _____ Last Name of Client: _____

Signature of Client: _____ Date: ____ / ____ / ____

